

Kay Mayes, Vocational Case Manager

Kay Mayes joined Bush & Company Rehabilitation LLP in early 2009 as a Vocational Case Manager, a role which allows her to integrate her practical, managerial, clinical and communication skills with that of assisting individuals with disabilities to remain or return to education or the workplace. Kay undertakes vocational assessments and case management of clients with a range of disabilities including physical, cognitive, emotional and behavioural.

Kay commenced her career in Office Administration and over a period of 20 years has developed skills and expertise in the areas of Systems and People Management. Specifically she has worked within the fields of recruitment, staff development, sickness absence, training, human resources (including employment legislation and Disability Discrimination Act) and helping companies to lay down their foundations and develop their business with the writing of policies and procedures. The range of environments for which Kay has built her knowledge is vast and includes mental health, service industry, manufacturing, public sector and care.

Kay has been able to utilize her knowledge and skills of these varied environments in the development of a Vocational service for individuals with mental health difficulties such as stress, depression and anxiety. As Manager of this service Kay was responsible for mentoring case managers, service delivery, report writing, auditing procedures and policies, statistics and ensuring Client Satisfaction. She was responsible for making sure this service met the requirements of the Vocational Rehabilitation Association and that there was a consistent approach to patient care whilst looking at the options of returning them to work. Kay is a member of the VRA and is vigilant in ensuring that all work practices meet these criteria.

Alongside her Management career Kay has acquired qualifications, knowledge and skills as a Counsellor and more recently a Cognitive Behavioural Therapist. She has worked alongside employers in the assessment, implementation and evaluation of employment support programmes. Kay has been involved in offering Counselling to clients with Catastrophic injuries and helping them also with their Vocational and life issues.