

Everything you need to know before a case manager arrives

Staying Safe

Shall we sit outside?

The nasty germs that the virus brings are less likely to get to us if we're outside so the case manager might ask you if you want to talk in the garden with a grown up there too. They will have to sit a little way away from you but you'll still be able to see and hear them.

You can be a superhero too.

You and your grown up can also wear a mask indoors too so that everyone is extra safe

Staying safe indoors.

If you and the case manager can't get into the garden or if the weather is too yucky, that's ok there are still ways you can be safe indoors. A grown up will make sure that the windows and doors are open and the case manager won't touch anything of yours.

Don't be offended

Your grown up might normally offer the case manager a cup of tea or coffee when they arrive but they will bring their own drink if they are thirsty so you don't have to worry.

A superhero mask

The case manager will be wearing a special mask indoors. We like to call it their superhero mask and it's to make sure germs aren't spread. They will still look really friendly and you'll be able to hear them. they might also wear an apron too.

Squeaky clean hands

Before they arrive the case manager will have washed their hands so they're squeaky clean and they also use a magic gel on their hands to keep them and you safe.



BUSH & CO